Mapping subnational gender gaps in internet and mobile adoption using social media data Johns Hopkins University

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- 1. Overview of digital gender gaps project
- 2. Our approach to using **social media data** to predict subnational digital gender gaps
- 3. Overview of subnational estimates



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#### Benefits of digital revolution

- The digital revolution has ushered in tremendous societal and economic benefits
  - Lower gender inequality, lower maternal/child mortality, higher contraception (Rotondi et al., 2020)
  - Boost social connectivity, social learning, access to vital services (Unwin, 2009; DiMaggio and Hargittai, 2001; Suri and Jack, 2016)
  - Increases levels of education, economic benefits (Hjort and Poulsen, 2019; Kho, Lakdawala and Nakasone, 2018; Kharisma, 2022)

#### Benefits are often greatest in the most unequal, disadvantaged areas

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#### Tracking the digital divide

 Access to digital technologies such as mobile phones and internet remains highly unequal

- Especially in low- and middle-income countries
- Especially among women
- UN Sustainable Development Goals (SDGs): Reducing inequalities in access to digital technologies by gender (SDG5) and reducing digital literacy gaps (SDG4)



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#### Digital gender gaps project overview

- 1. **Data infrastructure**: Map and understand gender gaps in digital connectivity and social media use
  - Today subnational estimates
- 2. **Impacts research**: impacts of digital information and capabilities on women's economic and social empowerment outcomes
  - Cross-national, comparative perspective (low- and middle- income countries)



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### Original "impacts" research

# Using Facebook ad data to track the global digital gender gap

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# Leveraging mobile phones to attain sustainable development

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#### Data infrastructure – digitalgendergaps.org



#### (Kashyap et al., 2020)



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### Adoption of digital technology varies geographically



#### Source: Nigeria, Demographic and Health Survey

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#### Women using internet, past 12 months



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#### Women using internet, past 12 months



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#### Develop subnational estimates of adoption

- Goal: Develop estimates of internet and mobile adoption by gender and digital gender gaps
- First GADM1 subnational level
  - ▶ N = 874





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#### Prediction framework - theoretical background

- Digital gender gaps will be shaped by overall levels of economic development and digital infrastructure
- > Patriarchal norms and beliefs will moderate this relationship

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### Overview of approach



## Ground truth – Demographic and Health Surveys (DHS)

Household surveys representative at the first subnational level

- Standardized sample design, questionnaire, implementation, etc.
- Questions on individual-level internet use and mobile phone use (wave 7 onwards)
- ▶ Focus on 19 different DHS surveys, 2016-2020



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#### Facebook audience counts

- Collected through public marketing API
- Specify geographic region (FB template or custom region)
- Disaggregated counts by gender, age, device type, etc.



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#### Facebook audience counts 'online predictors'



#### Collected in 2021.

- Facebook penetration 13+ female
  Facebook penetration 13+ male
  Facebook audience 13+ gender gap
  iOS 13+ female fraction

- 5. iOS 13+ male fraction

- 6. WiFi age 13+ female fraction
  7. WiFi age 13+ male fraction
  8. 4G network age 13+ female fraction
  9. 4G network age 13+ male fraction
  10. FB rural WiFi mean (pop weighted)

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#### Geospatial and population data

- Include 'offline' predictors that are uniformly available and consistent across subnational units
  - Satellite-derived nighlights data
  - Population density
  - Subnational education index, income index, human development index (HDI), gender development index (GDI)



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#### Full set of offline predictors

Variable Name	Source	Country (N)
Educational Index Females	Subnational Dev. Database	50
Educational Index Males	Subnational Dev. Database	50
Income Index Females	Subnational Dev. Database	50
Income Index Males	Subnational Dev. Database	50
Subnational GDI	Subnational Dev. Database	50
Subnational HDI Females	Subnational Dev. Database	50
Subnational HDI Males	Subnational Dev. Database	50
WPop 2020 Age 15-49 Female Frac	WorldPop	58
WPop 2020 Age 15-49 Male Frac	WorldPop	58
WPop 2020 Pop Density	WorldPop	59
Nightlights Mean Pop Weighted	Earth Observation Group	58

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# Outcomes of interest (from DHS)

Indicators	Women	Men	Gender Gap
Mobile Phone Ownership	$\checkmark$	$\checkmark$	$\checkmark$
Internet Use, Past 12 Mo	$\checkmark$	$\checkmark$	$\checkmark$



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# Defining a Digital Gender Gap

$$\text{Gender Gap} = \frac{\text{Indicator}_f/\text{Indicator}_m}{\text{Pop}_f/\text{Pop}_m} \tag{1}$$

where

- Indicator<sub>f</sub> is the number of female (male) users aged 15–49 (e.g., internet, past 12 months)
- Pop<sub>f</sub> is the total population of women (men) aged 15–49

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#### Machine Learning Strategy

- How do you pick the best machine learning algorithm?
- ▶ Fit lots of algorithms, see which have the best performance
- Ensemble learning to combine algorithms and tests performance using cross-validation to estimate mean squared error for each algorithm (Van der Laan, Polley and Hubbard, 2007)



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#### Machine Learning Algorithms Considered

Algorithm	Description
glmnet (Lasso)	Lasso Regression
glmnet (Ridge)	Ridge Regression
glmnet (Elastic Net)	Elastic Net with 50% L1 Ratio
polspline	Polynomial Spline
ranger	Random Forest with 100 Trees
gbm	Gradient Boosted Machine
glm	Generalized Linear Model
xgboost	Extreme Gradient Boosting
SuperLearner	Ensemble method combining multiple learning algorithms

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#### Greatly expanded coverage of digital technology adoption

Α

Women, Observed



в

Women, Predicted



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#### Similar overall patterns for internet and mobile





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Testing model performance

- How do we assess model performance?
- Cross-validation using 19 countries with ground truth data



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#### 10-fold cross validation





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#### Leave-one-country-out cross validation





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### Model performance



Algorithm Performance  $(\mathbf{R}^2)$ 

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# Results for Nigeria (Leave-one-country-out)



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#### Assessing predictive accuracy



#### Overall predictiveness - mobile



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#### Overall predictiveness - internet



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#### Large variation in predictive accuracy across countries



# Relationship: levels of mobile phone penetration and gender gaps





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#### Next steps and future opportunities

Regular Facebook collections and pipeline to monitor trends over time

Residual analysis + quantifying uncertainty: what factors explain where model does worse?

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- Using Facebook audience counts greatly expands our ability to accurately predict digital gender gaps in countries with no ground truth
- Huge disparities in access to mobile and internet technologies between and within countries
- New opportunities to study population-level impacts of digital technology using these subnational estimates



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#### Thank You

#### Questions?



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